


Replace the Printer on a Rimage Autoloader

Before you begin:

1. Stop or pause all jobs.
2. Remove the print ribbon (Everest and Prism) and retransfer ribbon (Everest only).
3. Power off the **external** or **embedded control center**.
3. Power off the **Rimage autoloader**.
4. Disconnect the **power cord** from the back of the autoloader.
5. Disconnect the **power cord** from the power outlet.

 **Note:** The term “autoloader” is used throughout this document to refer to the following Rimage products: AutoPrinter™, Endeavor/Disclab, DLN5100, DL5200, DLN5200, Professional™ 5100N, Professional™ 5300N, Autostar™ II, Protégé™ II, Amigo™ II, Producer™ 6100, Producer™ 7100, Producer™ 8100, Producer™ 6100N, Producer™ 7100N, and Producer™ 8100N.


1 Access the printer

If your Rimage autoloader has a printer cover, remove the cover.

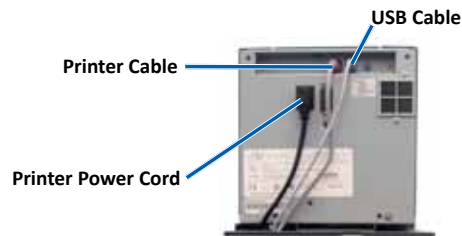
2 Disconnect the cables

From the back of the printer, disconnect the following cables:

- **Printer cable**
- **Printer power cord**
- **USB cable**

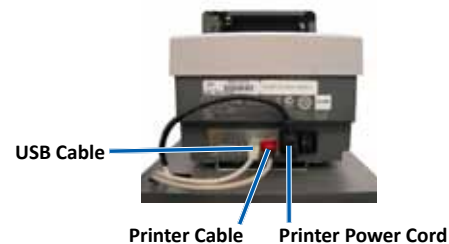
 **Caution:** Some cables in your system may be latched. Equipment damage may occur if cables are not disconnected appropriately.

Everest printer




OR

Prism printer



3 Remove the printer from the autoloader

Lift the **printer** up and off of the autoloader.

 **Caution:** Lift the Everest printer with care; it is very heavy.



4 Unpack the replacement printer

Refer to the label on the box of your replacement printer.

5 Pack the printer for shipping

For packing instructions, refer to one of the following documents that shipped with your replacement printer:

Pack the Rimage Everest™ II Printer (110891-001)

Pack the Rimage Everest™ III and Everest™ 600 Printer (110877-001)

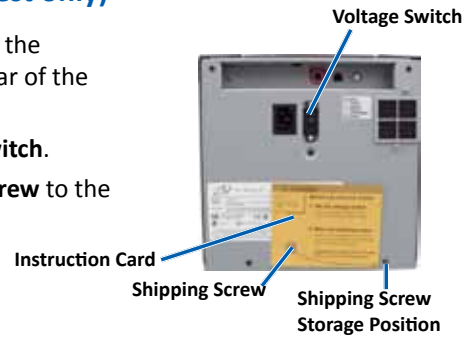
Pack the Rimage Prism™ Printer (112143-001)

These documents are also available at www.rimage.com/support. Select: **Product Series > Product Name > Repair** tab.

6 Set up your printer (Everest only)

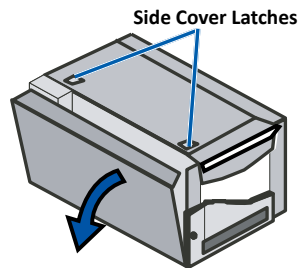
a. Follow the instructions on the **instruction card** on the rear of the printer.

- i. Set the **AC voltage switch**.
- ii. Move the **shipping screw** to the storage position.

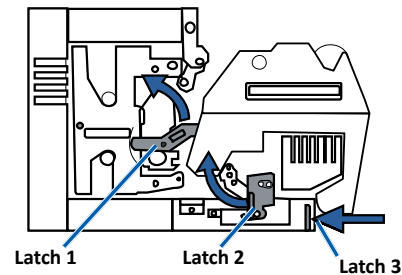


b. Open the **Everest printer**.

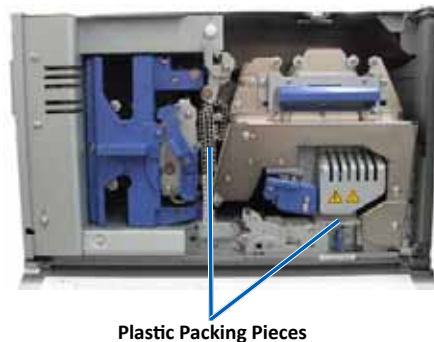
- i. Press the two **side cover latches**.
- ii. Lower the **side cover**.



c. Open **latches 1, 2, and 3** as indicated by the arrows.

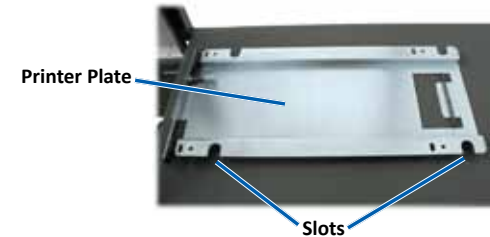


d. Remove the **plastic packing pieces** (Qty. 2) from inside the printer.



7 Place the printer on the Rimage autoloader

Place the printer on the Rimage autoloader so that the printer feet slide into the slots on the printer plate.

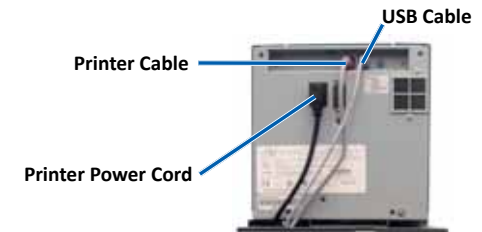


8 Connect the cables

At the back of the printer, connect the following cables:

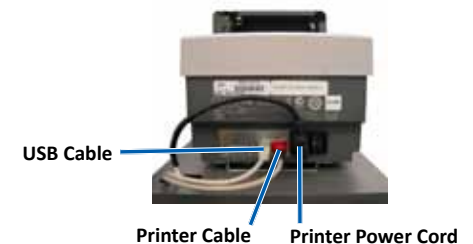
- **Printer cable**
- **Printer power cord**
- **USB cable**

Everest printer



OR

Prism printer



9 Install the ribbon(s)

Everest printer

Install the **print ribbon** and **retransfer ribbon**. Refer to the instruction label on the side cover or to the *Everest User Guide*.

OR

Prism printer

Install the **print ribbon**. Refer to the *PrismPlus! User Guide*.

13 If necessary, align the printer to the Rimage autoloader


If you experience problems picking discs from the printer tray, align the printer to the Rimage autoloader. Refer to the alignment instructions in the user guide that was included with your Rimage autoloader.

Instructions are also available at www.rimage.com/support. Select: **Product Series** > **Product Name** > **User Manuals** tab.

For additional support and product information, go to www.rimage.com/support.

Your Rimage autoloader is ready for use.

10 Power on the Rimage autoloader

 **Note:** If your new printer is a Prism, make sure that the Prism power switch is in the 'on' position.

- a. Connect the **power cord** to the back of the autoloader.
- b. Connect the autoloader **power cord** to the power outlet.
- c. Press the autoloader **power switch** to power on the autoloader.

11 Install the Rimage software

- If you did not receive a software disc, continue to step 12.
- If your printer was shipped to you with a Rimage software disc, install the software on the embedded or external control center.

 **Tip:** You may need to restart your system to complete the software installation.

12 Install the printer driver (Everest only)

If the *Found New Hardware Wizard* displays, (Windows XP, Windows 2000, or Windows Server 2003 only) follow the prompts to add the Everest to your list of available printers.