

# WebRSM Setup Guide

## What is WebRSM?

WebRSM is a monitoring and administration tool that can be viewed using a web browser from any networked computer. WebRSM allows users to monitor jobs, change and view settings, and answer dialogs for all Rimage systems on the network that have been upgraded to version 8.1 or higher. WebRSM displays all control center connections found on that network. See the *WebRSM Online Help* for more information.

## Software requirements

Rimage WebRSM can be installed on Rimage embedded or external control center (PC). The WebRSM software is only supported on:

- Windows XP® Professional SP3
- Windows Vista® Business edition with Service Pack 1
- Windows Vista® Enterprise edition with Service Pack 1
- Windows Vista® Ultimate edition with Service Pack 1
- Windows Server 2003 with Service Pack 2 platforms

## Browser Requirements

WebRSM is supported on these browsers:

- Internet Explorer 7.0
- Safari 3.0
- Firefox 2.0

## Install WebRSM

The Producer Software Suite (PSS) 8.2 disc includes WebRSM version 1.1.

You may install WebRSM on any Rimage embedded or external control center (PC). The application installs as a website that can be accessed using a web browser.

1. Insert the Producer Software Suite (PSS) 8.2 **disc** into the host PC's disc drive.
2. Follow the prompts in the **installation wizard** for the Rimage Producer Software Suite.
3. Select **Yes** if asked if you want to restart your system when the installation completes. The control center shuts down, restarts and the WebRSM installation wizard displays.
4. Follow the prompts in the **WebRSM installation wizard**.



### Notes:

- If you are using WebRSM with a Vista operating system, install the Microsoft Internet Information Service (IIS) when prompted. If IIS is not already installed on the Vista operating system select: **Control Panel > Programs and Features > Turn Windows Features On or Off**. Be sure the **IIS feature** is turned on.
- All control centers with Producer Software Suite 8.1 or higher display in the WebRSM interface.
- You can install WebRSM on an existing WebServer by performing a custom install.
  1. Select **Custom** during the Producer Software Suite install
  2. When asked which components should be installed, clear all checkboxes except **WebRSM**.
  3. Follow the **prompts** to complete the installation.

## Access WebRSM

The browser on the control center where WebRSM is installed defaults to the localhost website as its homepage. If WebRSM does not launch when the browser is started enter **http://localhost** in the address bar.

If you are using a different computer to access the WebRSM, or the localhost does not display, enter the **host PC's name** in the browser's address bar. The WebRSM application opens.

For example, if the control center is named Rimage8100N-B, enter **rimage8100N-B** in the address bar. WebRSM displays all control center connections found on that network. See the *WebRSM Online Help* for more information.

## WebRSM Basic Navigation

Refer to the *WebRSM Online Help* for more information on WebRSM and WebQD.

**Rimage System Manager** Show 'RIMAGE-8100N' only Updated: 8:58:45 AM

View Rimage Systems Connected To: All Connections

All Systems | RIMAGE-7100N | **RIMAGE-8100N** | RIMAGE-5300N | RIMAGE-5100N | RIMAGE-DLN5200

**Rimage System**

Model: Rimage 8100N  
Host: RIMAGE-8100N (10.42.10.188)  
OS: Windows XP Embedded, Service Pack 2  
Board: Intel Corporation: DQ965GF

S/N: 10003015 Firmware: 3.548H

**Software**

Suite Version: **Software Suite PSS 8.2**

Component	State	Log	Connection
Production Server	Running		RIMAGE-8100N:4664
Imaging Server	Paused		RIMAGE-8100N:4664
Bridge Server	Stopped		RIMAGE-8100N:4664

All Installed Services

**Bins and Media**

Media: CDR  
Size: 120mm (Standard)

Bin	Current Use	Bin Level	Count
1	Input or Output	<div style="width: 100%;"></div>	2
2	Reserved Input	<div style="width: 100%;"></div>	0
3	Input or Output	<div style="width: 100%;"></div>	0
4	Output Reject	<div style="width: 100%;"></div>	10
5*	Unused	<div style="width: 100%;"></div>	0%

\* External bin Reset Input Bins

**Printer**

Everest 600  
S/N: ES60040 Firmware: V1.05

	Color
Ribbon	961
Retransfer sheets remaining	479
Ribbon panels remaining	
Discs printed	

**Recorders**

Recorders: 4

- F: Optiarc DVD RW AD-5170A
  - S/N: 75U3921L112
  - Firmware: 1.Gr
  - Discs Recorded: 6
  - Cache: Unknown

**Orders**

All Orders (2) | Pending | In Process (1) | Completed (1) | Canceled | Failed

Order Id	Client Id	Type	Print	Status	Stage	Progress	Completed	Server Id
0035	QD-Rima...	Record DVDR	Yes	Completed	Completed	100%	2 of 2	Rimage -8100
0036	QD-Rima...	Print Label CDR	Yes	In Process	Printing on disc	100%	1 of 1	Rimage -8100

System Manager version 1.1.16.0 © 2009 Rimage Corporation. All rights reserved. [www.rimage.com](http://www.rimage.com) [knowledge base](#)

### Auto Discovery – Other Systems

Displays a drop down list of all system the WebRSM has access to on the network.

### Rimage System Information

Displays the Rimage model name, System host name, operating system, computer information, serial number and firmware version.

### Software Information

Displays a list of installed Rimage software and the status of the software.

### **Bin and Media Information**

Displays the media type, bin settings, disc quantity, and reset options

### **Printer Information**

Displays installed printer name and type, print ribbon type and remaining prints for each ribbon.



### **Recorder Information**

Displays a list of recorders available for producing discs. This area also displays the recorders' type, serial numbers, firmware versions and other recorder information.

### **Order Information**

Displays information on any orders currently running or completed on the system

#### **Notes:**

- **Move your cursor over any  to get more information about that item**
- **Select  to access the *WebRSM Online Help*.**
- **Any text with a blue color is a hyperlink and can be selected to get more information**

## **More Information**

Microsoft Windows XP Professional limits the number of concurrent connections to 10. One application may use several or all of the available connections. Because of this, you may encounter a message indicating "No more connections available" when using WebRSM.

If you have a custom solution running on your Rimage System that runs as website, please be aware of the following:

1. Because Windows XP Pro (Running IIS 5.1) only allows one website to run at a time, any existing websites on the host PC will be 'stopped' by the WebRSM installer.
2. Windows Server 2003 (running IIS 6.0 or higher) supports multiple websites. Please see your Microsoft documentation for information on how to configure this. Rimage does not provide support for configuring multiple websites.
3. On Windows XP, if IIS is installed by the WebRSM setup, then the default web site is deleted. If the default web site already existed, it is not deleted.