

Producer™ Software Suite version 8.2

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Requirements, Compatibility Information and Upgrade Instructions

Requirements

Producer Software Suite version 8.2 requirements include:

- The Windows installation is only supported on Windows XP® Professional SP3, Windows Vista® Business edition with Service Pack 1, Windows Vista® Enterprise edition with Service Pack 1, Windows Vista® Ultimate edition with Service Pack 1, and Windows Server 2003 SP2 platforms.
- Producer Software Suite is not supported on 64-bit versions of any Windows Operating Systems.

Activation

Producer Software Suite v. 8.2 does not require user activation.

Compatibility

- **Label files**
CD Designer label files from version 6.20 and higher can be opened with CD Designer 8.01 and saved to the 8.01 format. Rimage recommends updating all CD Designer software to CD Designer 8.01.
- **Custom applications**
All new custom applications should use the version 8.0 Rimage Messaging Architecture and APIs. Custom legacy applications developed using versions of Rimage SDK and Network Publisher previous to version 8.0 must be upgraded to use version 8.0. Contact Rimage Customer Support for more information.

Installing or Upgrading Your Software

To install your new software, refer to the Setup and Installation instructions included with your Rimage Autoloader or Printer. The Setup and Installation instructions for your product are also available at www.rimage.com/support.

- If you are upgrading your software and you have modified the default QuickDisc templates, rename the templates folder before installing client applications. If you do not rename the templates, they will be overwritten during the client installation.
- Printer, recorder, and autoloader firmware is not automatically updated when you update your software. After you install your new software, visit www.rimage.com/support to check for firmware updates and service packs. To view information about the latest firmware and software updates, refer to your product's support page.

Changes to Producer Software Suite Components

Rimage Production Server

Resolved Issues

- Resolved an issue with re-enabling an offline printer. (Rimage reference #8230).
- Resolved an issue where Production Server rejected dual-layer Blu-ray orders because of incorrect size constraints. (Rimage reference #8248).
- Resolved issues specifying multiple copies when merge files have a single record. (Rimage reference #8299).
- Resolved an issue where, when a write failure occurred, the system did not attempt to write the data again. (Rimage reference #8308).
- Resolved an issue with recording AIFF-C subtype SOWT for audio discs. (Rimage reference #8313).
- Resolved an issue with using the Hexalock plug-in with the AD-5170A and AD-5200A recorders. (Rimage reference #8333).
- Resolved an issue that did not allow data verification to begin while another disc was being printed. (Rimage reference #8341).
- Resolved an issue with changing the number of copies when a merge file contains a single record. (Rimage reference #8378).
- Resolved an issue with copying Smarte-CD copy-protected masters in certain recorders. (Rimage reference #8398).
- Resolved issues with orders sent to mailslot 1 being rejected on Producer autoloaders. (Rimage reference #8401).
- Resolved an issue where the first print failed after Everest printer firmware was updated. (Rimage reference #8435).
- Resolved an issue where an error displayed when attempting to record 90-100 minute CDs. (Rimage reference #8437).
- Resolved an issue where audio CDs were only read at 4x on AD-5170A and AD-5200A recorders. (Rimage reference #8446).
- Resolved an issue with the management of mapped drives with Rimage Video Protect. (Rimage reference #8512).
- Resolved an issue with reformatting BD-RE discs. (Rimage reference #8522).
- Resolved an issue with the JobLog in the PerfTrack database that caused multiple pause counts and overlapped pause times on jobs that use multiple recorders. (Rimage reference #8539).
- Resolved an issue with the ability to copy SafeDisc v. 2 and above gold masters. (Rimage reference #8589).
- Resolved an issue where submitting spanned jobs caused hang ups of Production Server. (Rimage reference #8601).
- Resolved an issue with inaccurate bin counts. (Rimage reference #8617).
- Resolved an issue with incremental multi-session used with ISO Level 3. (Rimage reference #8669).

- Resolved an issue with the case sensitivity of DDP file names on a Unix server. (Rimage reference #8804).
- Set default recording speed for CDs to 52x and DVDs to 16x, to improve media compatibility. (Rimage reference #8888).
- Resolved an issue where a media type configuration caused discs to load on startup. (Rimage reference #8900).
- Resolved an issue with extracting files from UDF 1.5 content during bulk read mode. (Rimage reference #8911).
- Resolved an issue with track placement when 'pause' is added to .wav audio content. (Rimage reference #9108).
- Resolved an issue with copying multi-session discs. (Rimage reference #9275).
- Resolved an issue with incorrect streaming message displaying when attempting to open some DVD image files. (Rimage reference #9346).
- Resolved an issue where the disc order did not match the output folder name when using Automatic Bulk Read and the default folder structure. (Rimage reference #9750).
- Resolved an issue with the synchronization of the DiscWatch status light with the correct state of the system's printer. The status light changed before the error was fully recovered. (Rimage reference #9759).
- Resolved an issue with accessing recorders after a firmware update. (Rimage reference #9762).
- Resolved an issue with copying audio CDs that contain multiple sub-indices. (Rimage reference #9769).
- Resolved an issue where multi-copy jobs with low cache space led to Production Server freezing. (Rimage reference #9809).

New Features

- Added the ability to read packet written CD-Rs and DVD-Rs. (Rimage reference #8950 and #9832).
- Added the ability to include merge fields in XML production orders instead of having to reference an external merge file. (Rimage reference #7708).
- Added full DDP support. (Rimage reference #7840).
- Added the ability for Windows access to recorders when Production Server is paused. (Rimage reference #8279).
- Added support for AES decryption of .pdf labels. (Rimage reference #8305 and #8306).
- Added the ability to specify pre-defined merge fields. (Rimage reference #8337).
- Provides the ability to use pre-recording image checksum verification. (Rimage reference #8560).
- Added the ability to compare and verify audio content. (Rimage reference #8561).
- Added the ability to verify UPC/EAN and ISRC on audio discs. (Rimage reference #8582).
- Added additional verification types. (Rimage reference #8893).
- Added PerfTrack enhancements. (Rimage reference #8978).
- Added the ability to customize error messages that can be presented to the user. (Rimage reference #9834).

Rimage Messaging Server

Resolved Issues

- Resolved an issue where special characters (< > & ' ") were not allowed for server descriptions. (Rimage reference #8326).
- Resolved an issue where new clients could not connect to the Messaging Server if the IP address of the Messaging Server's computer was changed while Messaging Server was up. (Rimage reference #8723).
- Resolved an issue with Messaging Server connections. (Rimage reference #8581, #8648, and #8914).

New Features

- None

Rimage Imaging Server

Resolved Issues

- Resolved issues with creating imaging data in UDF 2.50 or UDF 2.60 formats. (Rimage reference #8139, #8269, and #8319).
- Resolved an issue with reduced memory utilization in Image Server in UDF 2.xx. (Rimage reference #8331).
- Resolved an issue with creation of mirror data in UDF 2.5 and 2.6. (Rimage reference #8386).
- Resolved an issue where, if the MappedDrives.ini file was used with an editlist having a BASEPATH entry it caused Imaging Server to fail. (Rimage reference #8487).
- Resolved an issue with a small memory leak during the image creation process. (Rimage reference #8555).
- Resolved an issue with CD-XA not working as introduced in Service Pack 1 for PSS 8.0 – 8.1. (Rimage reference #8594).
- Resolved an issue with large files failing to span discs.

New Features

- Added support for a customer-specified file to be included on all volumes of a spanned set. (Rimage reference #7469).
- Added the ability to have Imaging Server calculate the MD5 or SHA1 checksum. (Rimage reference #7522).
- Imaging Server returns the image size in the final status message. (Rimage reference #8730).
- Added the option to allow spanned set managed file to include file level MD-5 and SHA-1 checksum. (Rimage reference #8789).
- Added the ability for Imaging Server to use the stream server. (Rimage reference #9563).

QuickDisc

Resolved Issues

- None

New Features

- Added the ability to preview .pdf files in QuickDisc if Adobe Reader is installed. (Rimage reference #6071).
- Added new Blu-ray and DDP features. (Rimage reference #7544 and #8345).
- Enhanced the usability of SpanRestore. (Rimage reference #8367, #8445, and #8368).
- Added the ability for QuickDisc to generate SHA-1 and MD5 Hash Values to be utilized during verification. (Rimage reference #8402).
- Added P2 HD wizard. Requires a server license to operate. (Rimage reference #8687).

Rimage System Manager

Resolved Issues

None

New Features

- Added the ability to set recording speeds for Blu-ray discs. (Rimage reference #8922).

WebRSM

Resolved Issues

- Resolved an issue with connection errors displaying on startup. (Rimage reference #9000).
- Resolved an issue where the user was unable to answer startup messages. (Rimage reference #9492).
- Resolved issues with the display view when in All System view. (Rimage reference #8641 and #8209).
- Resolved an issue where information about connected systems does not update correctly. (Rimage reference #9132).
- Resolved an issue where alerts do not display correctly. (Rimage reference #7944).
- Resolved an issue where image orders do not display if the Image Server is in Stop mode. (Rimage reference #8151).
- Resolved an issue where passwords do not update correctly when changed. (Rimage reference #8182).
- Resolved an issue where the ServerStateChangeMsgs setting has no impact on the State Change dialog. (Rimage reference #8195).
- Resolved an issue where the system does not enter Sleep Mode under certain conditions. (Rimage reference #9372).
- Resolved an issue where the bins displayed incorrectly for DLN5200 and the Professional 5300N. (Rimage reference #8497).
- Resolved an issue where the autoloader does not update completely after being enabled. (Rimage reference #9277).
- Resolved an issue where the correct firmware number does not display correctly after update. (Rimage reference #7717).

New Features

- Added ability to specify DVD media codes. (Rimage reference #7260).
- Added messages for correct disc usage. (Rimage reference #8405, #8478 and #8675).
- Added the ability to specify an email address for email alerts. (Rimage reference #8520).
- Added the ability to manually add a system that was not detected during auto discovery. (Rimage reference #8520).
- Added support for Watch Folder settings. (Rimage reference #8944).
- Added support for Firefox version 3. (Rimage reference #8988).
- Added activation for P2 features. (Rimage reference #9039).

CD Designer

Producer Software Suite v. 8.2 includes CD Designer 8.0 (v. 8.01.2551).

Resolved Issues

None

New Features

- Windows Vista[®] Business edition with Service Pack 1 support for Rimage Everest III and Everest 600 printers.
- New user interface that supports auto-hide, docking and floating functionality and customizable menu configurations.
- Increased graphics library that supports:
 - Transparency effects for some graphic formats
 - 70 additional graphics formats, including:
 - Adobe[®] Photoshop[™]
 - Macintosh (.pct, .pict, .mac)
 - Paintshop Pro
 - Paintbrush
 - Corel[®]

Other New Features

- Producer Software Suite now runs on Windows Vista Business Edition SP1 operating system. (Rimage reference #6127).
- QuickDisc, WebRSM and Rimage System Manager have access to the Rimage KnowledgeBase through the Help menu or the Support Contact Page of the online help.
- Improved disc encryption feature including the ability to assign passwords to .zip images. (Rimage reference #8690, #8274, #8495, and #8736).

Known Issues

For information on known issues found in PSS v. 8.2, please refer to the [Rimage KnowledgeBase](http://rimage.custhelp.com) at rimage.custhelp.com.